

Energy saving advice

Here are some tips to get the best out of your central heating system and reduce your fuel bills.

Turn down thermostatic radiator valves

You can save money every year by turning down the room thermostats by just one degree in rooms you don't often use

Showering uses less hot water and is therefore cheaper than bathing

Make sure your hot taps are completely turned off after use

Turn your heating off if you go away in the summer

Make sure curtains do not cover radiators

Only boil as much water as needed



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Works every time.



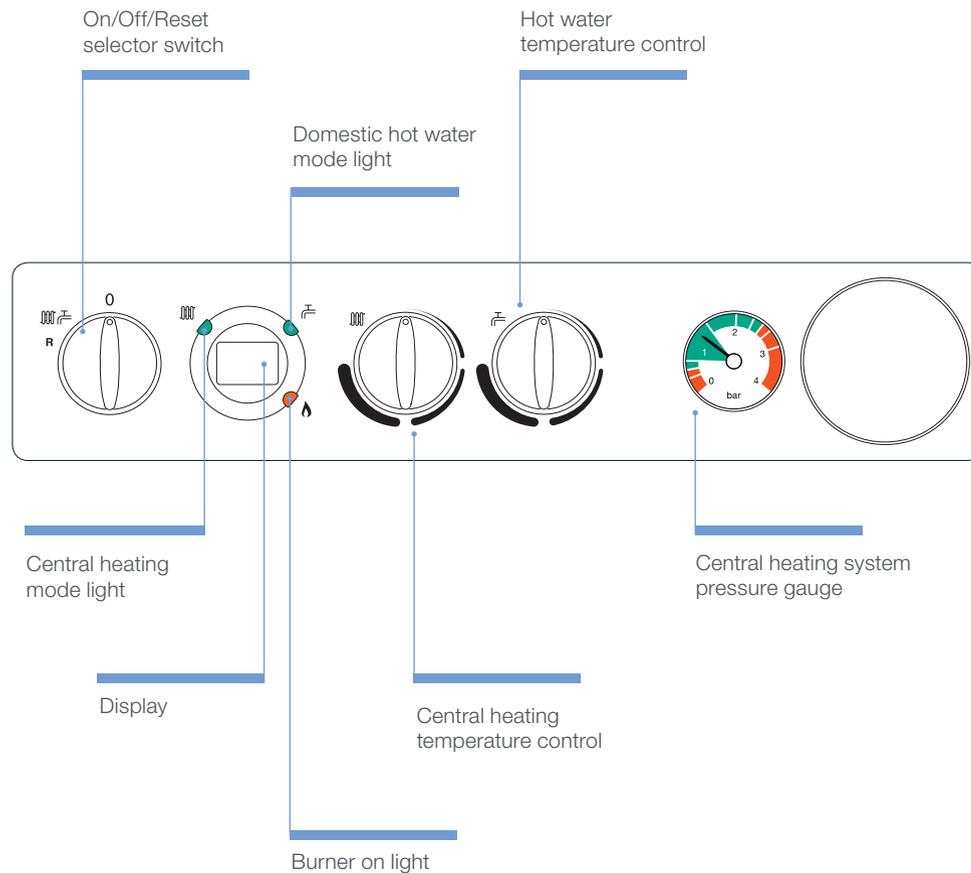
Customer Control Guide

Potterton Promax Combi

Works every time.

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Control panel



Trouble shooting

Boiler not working at all?

1. Is the electricity supply on?
2. Is the gas supply to the house on?
3. Does the pressure gauge read between 1-1.5 bar?
If not, check the fault indicator – if it shows E119 it means that the pressure is low.
4. Is the time clock switched on?
5. Is the room stat and its light switched on?
6. If all the answers to these questions are yes and the boiler is still not working you need an engineer.

Please call customer support on 0844 871 1533

Hot water but NO central heating?

1. Check that the boiler is set to central heating.
2. Is the room stat turned on?
3. Is the timer turned on and set at the correct setting for heating?
4. Check the radiator valves. Are they open?
Set as required (1 - lowest setting, 5 - highest setting).
5. If all the answers to these questions are yes and the hot water is still not working you need an engineer.

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